EXTREMISM

Due to the type of work some companies are involved in, they may need to protect and preserve the name, reputation and people from the threats and activities of protest organisations. Such companies need to be prepared for potentially dealing with demonstrations, intimidation, intrusion and assault in addition to threats associated with the nature of your business or geographic spread.

Types of threat

- Demonstrations outside of the office/premises or outside of the home.
- Threatening behaviour to personnel: intimidation; intrusion; assault.
- Threat to property: incendiary; telephone threats; suspicious packages; bomb threats.

Before an Incident

- Conduct a risk assessment and discuss any concerns you have with regards to your region, location, and business.
- Consult with Police and relevant Security Services to ascertain what they expect of you in terms of your planned reaction to an extremist incident.
- Consult with experts who have a responsibility for studying extremism in your area.
- Examine your Business Continuity Plan for currency and content regarding action to be taken in the event of an extremism incident.
- If you are operating in a region where extremist acts are a known risk, monitor the local media for potential unrest.
- If you are working on a project that might be politically or environmentally sensitive, notify your Risk team of the heightened risk.

During an Incident

Immediate actions

- On becoming aware of a potential or developing extremist event, your primary focus should always be on ensuring the safety and wellbeing of staff.
- Notify your Crisis Management Team.

Demonstrations

- If the demonstration centres around or passes by your facility/building, then 'Go in; Stay in; Tune in'.
- Go inside and keep away from entranceways and windows. Secure the building from intruders.
- Stay Inside until directed to do otherwise by the Emergency Services.
- Tune in to reliable news and information channels.

Threatening behaviour to staff

- Call for police assistance as appropriate.
- Keep a record of all contact, actions, calls and messages.

Threats to property

- INCENDIARY: Follow normal fire evacuation procedures unless advised otherwise by the Emergency Services.
- TELEPHONE THREATS: Make a full record of the conversation and note all details and any significant sounds/background noises. Do not give out any personal or company information. Do not respond or agree to any demands or requests. Contact the Crisis Management Team for further advice and guidance.
- SUSPICIOUS PACKAGES: Do not touch. Clear the immediate area and notify emergency services.
- BOMB THREATS: See telephone threats. Move to safe area away from windows. Do not occupy basement areas. If evacuated, follow the advice of the Emergency Services.