

# NEEDHAMS 1834 Ltd

## RESILIENCE ASSESSMENT

This assessment is designed to assist you in determining the extent, maturity and coherence of the resilience of your organisation. Some of the potential actions to improve organisational resilience have been offered to help you. The questions change over time as various issues rise to prominence so do log back on now and again to check for developments.

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## RESILIENCE ASSESSMENT

Resilience is a combination of many factors which increase the ability of an organization to bounce back and re-form itself following some adverse incident, crisis or disaster.

Most often a combination of factors that are taken into account such as the relationship between crisis management and media communications make for a more resilient organisation, that simply concentrating on a single issue such as Disaster Recovery site provision, will not.

The questionnaire does not deal with specific scenarios and is neutral as to why an event might have occurred as this lies in the realm of risk assessments. Please complete all stages of the assessment so as to gain an overall impression of the organisation.

The questions on here, there are only five on each topic, are revised and change over time thus reflecting the major issues that we see affecting our clients.

The questions are premised on the basis that a reasonably mature plan exists and has been rehearsed. If this is not the case then we would be happy to assist in the construction of a plan.

### Organisational resilience

This assessment which is based on self-reporting can be used to determine priorities and budgetary resources.

It is based on four questionnaires each of which are quick and simple to complete, these are:

1. **Business Continuity**
2. **IT and Disaster Recovery**
3. **Crisis Management**
4. **PR and Media Management**