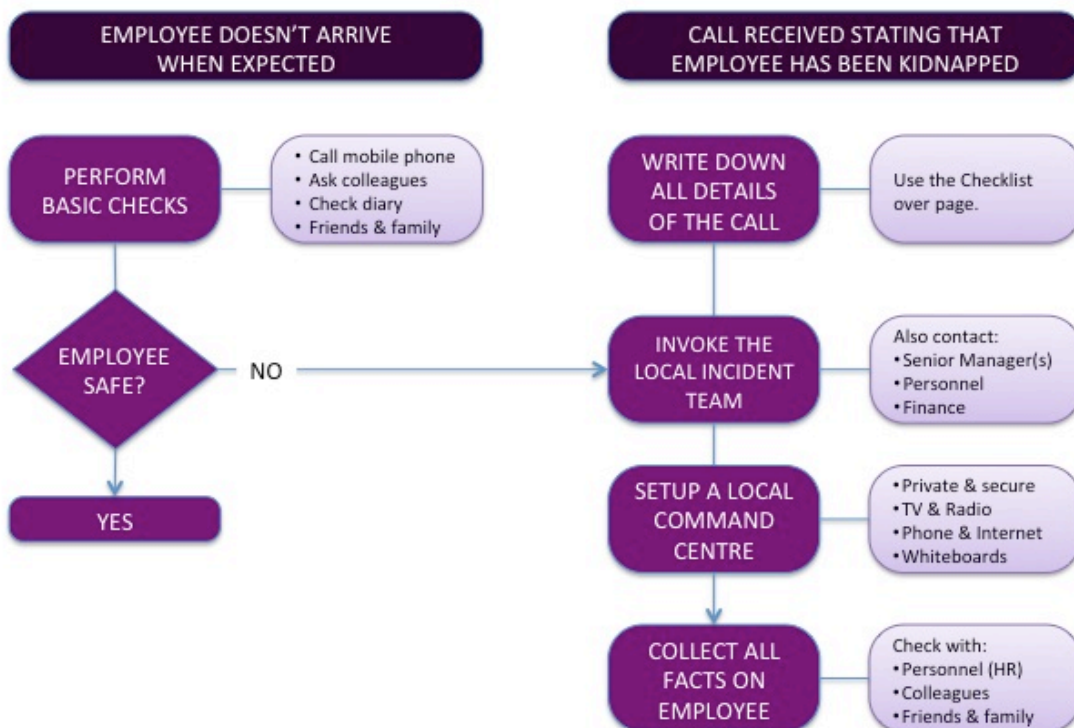


KIDNAP FOR RANSOM

KIDNAP for RANSOM.

There are some important steps that can be taken to help to prevent or cope with the immediate and subsequent effects of a Kidnap for Ransom incident.

- *Ensure everyone is aware of how to respond to an incoming Kidnap for Ransom call.*
- *Involve the local 'incident Management Team' as soon as possible.*
- *Do NOT talk to the media.*



The Command Centre

- Make sure this room is separate from the main office area.
- The room must be private and secure and kept secret, even from staff.
- Inform the incident Response Team of contact details.

Employee Facts

- Be sensitive when dealing with the family.
- Obtain as much personal information as you can about the employee.
- Get recent photos and ask the family to assist with determining 'Proof of life' questions that can be used by the negotiators.

FOR FURTHER INFORMATION CONTACT:
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